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Results from the 2011 FDIC National Survey of Unbanked and Underbanked Households

Households' Use of AFS Transaction and Credit Products in the Last Year

By Demographic Characteristic

			Type of AFS Used in the Last Year									
	All Households			Transaction Products					Did Not Us	•		
Household Characteristic			On	ly	Transaction	and Credit	Credit only		in the La	ast Year	Unkr	nown
	Households (1000s)	Row Pct	Households (1000s)	Row Pct	Households (1000s)	Row Pct	Households (1000s)	Row Pct	Households (1000s)	Row Pct	Households (1000s)	Row Pct
All Households	120,408	100.0	22,842	19.0	4,645	3.9	2,542	2.1	85,741	71.2		3.9
Banking Status												
Unbanked	9,875	100.0	4,521	45.8	1,387	14.0	271	2.7	2,911	29.5	786	8.0
Underbanked	24,199	100.0	18,321	75.7	3,258	13.5	2,272	9.4	0	0	348	1.4
Fully Banked Banked but Underbanked Status	82,830 3,504	100.0 100.0	0 0	0	0	0	0	0	82,830 0	100.0	0 3,504	0 100.0
Barried but Oriderbarried Status	0,004	100.0		· ·	Ü	O .	· ·	Ü		Ü	0,004	100.0
Household Family Type	70,000	400.0	45 470	40.0	0.004	4.0	4.074	0.4	55.054	70.4	0.000	0.0
Family household Female householder, no husband	78,826 15,575	100.0 100.0	15,478 4,532	19.6 29.1	3,361 1,376	4.3 8.8	1,874 639	2.4 4.1	55,251 8,293	70.1 53.2	2,862 735	3.6 4.7
Male householder, no wife present	5,661	100.0	1,529	27.0	501	8.9	169	3.0	3,188	56.3	274	4.8
Married couple	57,591	100.0	9,417	16.4	1,485	2.6	1,066	1.9	43,769	76.0	1,854	3.2
Nonfamily household	41,479	100.0	7,336	17.7	1,282	3.1	668	1.6	30,425	73.3	1,768	4.3
Female householder Male householder	21,688 19,791	100.0 100.0	3,289 4,047	15.2 20.5	515 768	2.4 3.9	313 355	1.4 1.8	16,576 13,849	76.4 70.0	996 773	4.6 3.9
Other	102	100.0	28	27.3	1	1.0	0	0.4	13,649	64.3	7	7.0
Race and Ethnicity of Householder Black	16,046	100.0	5,643	35.2	1,394	8.7	471	2.9	7,643	47.6	895	5.6
Hispanic non-Black	13,710	100.0	4,521	33.0	751	5.5	355	2.9	7,643	54.7	588	4.3
Asian	4,985	100.0	779	15.6	36	0.7	27	0.5	3,929	78.8	215	4.3
American Indian/Alaskan	1,389	100.0	346	24.9	103	7.4	58	4.2	818	58.9	65	4.6
Hawaiian/Pacific Islander	267 83,988	100.0 100.0	52 11,499	19.5 13.7	18 2,342	6.9 2.8	14 1,618	5.4 1.9	171 65,671	64.0 78.2	11 2,858	4.1 3.4
White non-Black non-Hispanic Other non-Black non-Hispanic	23	100.0	11,499 NA	NA	2,342 NA	Z.o NA	1,016 NA	NA	NA	76.2 NA	2,000 NA	3.4 NA
Other Hori Black Hori Flispanie		100.0		147 (147	14/1	14/ (1471		14/ (1473	1471
Spanish is Only Language Spoken												
Spanish is not only language spoken	117,940 2.467	100.0	21,756 1.086	18.4 44.0	4,511 134	3.8 5.4	2,502 41	2.1 1.7	84,665	71.8 43.6	4,507 131	3.8 5.3
Spanish is only language spoken	2,407	100.0	1,066	44.0	134	5.4	41	1.7	1,076	43.0	131	5.3
Nativity												
U.S-born	104,143	100.0	18,074	17.4	4,222	4.1	2,366	2.3	75,620	72.6		3.7
Foreign-born citizen Foreign-born non citizen	8,380 7,885	100.0 100.0	1,852 2,915	22.1 37.0	124 299	1.5 3.8	67 110	0.8 1.4	6,000 4,121	71.6 52.3		4.0 5.6
1 draight boilt mon diazent	7,000	100.0	2,510	07.0	200	0.0	110	1.4	7,121	02.0	440	0.0
Age Group												
15 to 24 years	6,299 20,374	100.0 100.0	1,919 4,791	30.5 23.5	547 1,325	8.7 6.5	168 648	2.7 3.2	3,446	54.7 63.2	219 731	3.5 3.6
25 to 34 years 35 to 44 years	20,374	100.0	4,791	20.8	1,163	5.4	622	2.9	12,880 14,452	67.5		3.3
45 to 54 years	24,658	100.0	5,013	20.3	889	3.6	573	2.3	17,161	69.6		4.1
55 to 64 years	22,036	100.0	3,862	17.5	469	2.1	340	1.5	16,523	75.0		3.8
65 years or more	25,625	100.0	2,796	10.9	251	1.0	191	0.7	21,280	83.0	1,107	4.3
Education												
No high school degree	14,321	100.0	4,285	29.9	957	6.7	417	2.9	7,885	55.1	777	5.4
High school degree	34,462	100.0	7,208	20.9	1,820	5.3	907	2.6	22,983	66.7	1,543	4.5
Some college College degree	34,010 37,615	100.0 100.0	6,568 4,781	19.3 12.7	1,463 404	4.3 1.1	934 283	2.7 0.8	23,885 30,988	70.2 82.4	1,159 1,159	3.4 3.1
College degree	37,013	100.0	4,701	12.7	404	1.1	203	0.0	30,988	02.4	1,139	3.1
Employment Status												
Employed	72,580	100.0	13,816	19.0	2,616	3.6	1,483	2.0	52,181	71.9		3.4
Unemployed Not in labor force	6,779 41,049	100.0 100.0	1,897 7,129	28.0 17.4	707 1,322	10.4 3.2	345 714	5.1 1.7	3,601 29,959	53.1 73.0	229 1,924	3.4 4.7
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Household Income	40.544	400.0	5 454	07.0	4 450	7.5	077	0.5	44.000	50.0	0.40	4.0
Less than \$15,000 Between \$15,000 and \$30,000	19,541 22,073	100.0 100.0	5,451 5,199	27.9 23.6	1,458 1,353	7.5 6.1	677 643	3.5 2.9	11,006 13,818	56.3 62.6		4.9 4.8
Between \$30,000 and \$50,000	24,787	100.0	4,869	19.6	996	4.0	583	2.4	17,386	70.1	954	3.8
Between \$50,000 and \$75,000	21,975	100.0	3,410	15.5	589	2.7	371	1.7	16,862	76.7	743	3.4
At Least \$75,000	32,032	100.0	3,914	12.2	248	0.8	268	0.8	26,669	83.3	932	2.9
Homeownership												
Homeowner	79,144	100.0	11,137	14.1	1,416	1.8	1,145	1.4	62,597	79.1	2,849	3.6
Non-homeowner	41,264	100.0	11,705	28.4	3,228	7.8	1,397	3.4	23,144	56.1	1,789	4.3
Geographic Region												
Northeast	21,784	100.0	4,039	18.5	513	2.4	224	1.0	16,191	74.3	818	3.8
Midwest	26,900	100.0	4,421	16.4	855	3.2	603	2.2	19,939	74.1	1,082	4.0
South	44,920 26,804	100.0	9,684	21.6	2,309	5.1	1,163	2.6	30,046	66.9		3.8
West	26,804	100.0	4,698	17.5	968	3.6	553	2.1	19,565	73.0	1,020	3.8
Metropolitan Area												
Metropolitan Status	100,311	100.0	19,056	19.0	3,749	3.7	1,964	2.0	71,538	71.3		4.0
Inside principal city	33,636	100.0	7,653	22.8 17.1	1,582	4.7	643 874	1.9 1.8	22,296 36,705	66.3 74.3		4.3 3.8
Not inside principal city Not identified	49,548 17,127	100.0 100.0	8,473 2,930	17.1 17.1	1,503 664	3.0 3.9	874 447	1.8 2.6	36,795 12,448	74.3 72.7	1,903 639	3.8
Not in Metropolitan Area	19,127	100.0	3,542	18.5	845	4.4	548	2.0	13,649	71.1	608	3.2
Not Identified	903	100.0	244	27.0	51	5.6	30	3.3	553	61.2		2.8

Notes

NA = Not available because the sample size was too small to make an accurate estimate.

AFS transaction products are non-bank check cashing, non-bank money orders and non-bank remittances. AFS credit products are payday loans, pawn shop loans, rent-to-own agreements and refund anticipation loans.

The demographic characteristics of a household, such as race, age, education, and employment, are taken to be those of the owner or renter of the home (i.e., "householder"), unless the characteristic is one defined at the household level, such as income or household type.

Refer to 2011 FDIC National Survey of Unbanked and Underbanked Households and FDIC Technical Notes for terms, definitions, and methodological notes. Differences between groups may or may not be statistically significant.

^{- =} For this table cell, there were so few sample respondents (in some cases zero) reporting that the estimated universe proportion was rounded to 0.0 percent. It is estimated that the true value is only slightly greater than zero.